

NOTICE TO BENEFICIARIES OF PROTECTION UNDER TITLE VI

This notice is provided in compliance with 49 CFR Section 21.9 (d).

Non-Discrimination Notice

GRTC Transit System provides services and operates programs without regard to race, color, and national origin in compliance with Title VI.

Request for Information

To request additional information about GRTC Transit System's non-discrimination obligations, send your written request to: Title VI Officer, GRTC Transit System, 301 East Belt Boulevard, Richmond, Virginia 23224.

Complaint Process

As a member of the general public if you desire to file a discrimination complaint under Title VI, the following procedure should be followed:

- Any person who believes he or she has been subjected to unlawful discrimination may directly file a complaint or use an authorized representative. A complaint form is available from the Title VI Officer or from the GRTC website, www.ridegrtc.com
- The form must be filled out completely with as many details as possible and sent to:
Title VI Officer
301 East Belt Boulevard
Richmond, Virginia 23224