GRTC PULSE | PROJECT DESCRIPTION

GRTC Pulse is a modern, high quality, high capacity bus rapid transit system connecting riders to destinations in the City of Richmond and Henrico County.

- Frequency: 10 minutes on-peak, 15 minutes off-peak
- Off-board fare collection
- Modern bus rapid transit vehicles
- 14 station locations: 5 median, 9 curbside
- 3.2 miles of dedicated bus-only lanes
- Transit-signal priority
Permitted Work Hours:

- Daytime 7 a.m. to 5 p.m.
- Nighttime 8 p.m. to 6 a.m.
ARRIVING
JUNE 24, 2018!!!
Roadway: Maintenance of Traffic Mostly Removed April 19-20, 2018
Roadway: Striping
Traffic Signal Work

- 53 signal intersections, from Willow Lawn to Rocketts Landing
- Modifications and improvements to allow Transit Signal Priority
- New Bus Only traffic signals and signs
GRTC PULSE PROJECT UPDATE

Station Construction: All stations under final construction
Construction: What’s Next?

- Sidewalk Work continues
- Station Construction continues
SAFETY is our primary goal to protect everyone!

- Please respect all work crews
- Slow down and watch for signs
- Avoid cell phone use in work zones
- Orange cones, barrels and fencing installed to guide you around our work zones
- This is for your protection – and for our workers
Open For Business!

• We’re committed to minimizing impacts to businesses, services and destinations.
  ➢ Access to businesses, if located along the sidewalk, will be maintained at all times
  ➢ Parking and sidewalk access will be fully restored once work has moved through
NEW TRAVEL PATTERN! Bus Only Lanes

Median: Thompson to Foushee
- No vehicles, bicycles, skateboards or pedestrians allowed.
- Do not attempt to make u-turns in gaps between station platforms. Utilize only signalized left-turn and u-turn locations.

Curbside: 4th to 14th Sts.
- Permitted:
  - Bicycles
  - Right-turning vehicles
  - All GRTC buses
GRTC PULSE | SAFETY & HOW TO RIDE

New Traffic Signals:
New traffic signals are active, including in locations that were not previously signalized. Please remain alert for these changes and follow the lights.
GRTC PULSE | SAFETY & HOW TO RIDE

New Pedestrian Crossings:
There is new ADA pedestrian access North-South across Broad St. Please yield to pedestrians in these marked crosswalks.
Median Station Access:

- Some Pulse stations are located at signalized intersections with ADA pedestrian crosswalks to access the median stations.
- Pedestrian crossings are timed with the traffic signals at the intersection so that Pulse passengers may safely cross to and from the median station.
- In the event a pedestrian misses the crossing signal, there is refuge at the median station and a push-button to request crossing access.
Median Station Access:
New Bike Parking & Safety:

- There is bike parking at all Pulse station areas, as well as on the front of all Pulse vehicles. Foldable or compact bikes are welcome inside Pulse vehicles.
- Please walk bikes through Pulse station platforms, bike ramps and crosswalks. Please only load bikes on the front of Pulse vehicles via the bike ramp.
- Please do not bike in Bus Only marked lanes, unless Downtown between 4th and 14th Sts.
General Station Safety:
- Please only utilize marked pedestrian access areas at or through station platforms.
- Do not jump railings or brick walls.
- Do not skateboard on or through the stations.
- Do not climb or lean outside the protected station area.
- Do not jump into travel lanes from the platform.
- Do not walk down the median; please utilize sidewalks and marked crosswalks.
GRTC PULSE | SAFETY & HOW TO RIDE

Riding The Pulse: Stations & Boarding

• Two types of stations: Curbside & Median (EB & WB)
• Amenities: Ticket Vending Machines, benches & lean rails, shelter, emergency call boxes, bike parking, real-time arrival information, and interactive neighborhood maps.
• Curbside: follow sidewalk up the ramp onto the station platform.
• Median: follow pedestrian crossing to ramp onto the station platform.
• Enter/exit bus through either door. Mobility devices use the front door.
Riding The Pulse: Paying to Ride

- Ticket Vending Machines: off-board fare collection. Passes active when issued!
  - Credit/debit
  - Cash/coin (change issued)
  - Activate/use tap passes (e-pass, u-pass, Unlimited Ride passes)
- Mobile Payment: scan mobile pay QR code at station.
- Passes issued from GRTC fareboxes accepted as proof of payment.
- FREE for CARE customers.
- Have your proof of payment ready for inspection by a Fare Enforcement Inspector.
GRTC PULSE | SAFETY & HOW TO RIDE

Riding The Pulse: When Riding

- You’ll feel the bus tires make contact with the station rub rail when docking.
- FREE WiFi access on-board Pulse buses.
- Remain seated or hold onto rail/strap when standing.
- Do not block emergency exits. If directed to exit the vehicle in an emergency, remain alert for other hazards outside the bus. Move to a secure location as directed.
- When exiting from a median station, please double-check you have the pedestrian crossing signal before leaving the station.
GRTC PULSE | SAFETY & HOW TO RIDE

Riding The Pulse: Connecting with Bikes

• Please walk your bike through station areas.
• To load/unload your bike from the bus, please only use the bike ramp to guide you down to the bus.
• Three bikes can be stored on the front of the bus. Bike parking is available at every station.
• Unclaimed bikes left at stations or on buses will be removed and held until claimed at GRTC’s Lost and Found for up to 30 days.
• RVA Bike Share has docks near many Pulse stations. Please do not load these special bikes onto Pulse buses.
GRTC PULSE | SAFETY & HOW TO RIDE

Riding The Pulse: Sharing the Road

• Driving a vehicle? Follow the same rules of the road as always! Your traffic signals are still the same – red, yellow, green, with permitted left turns in signalized locations. Stay out of Bus Only lanes (except when making right turns Downtown)!
  • Insider tip: Pulse buses can request a green light to stay green longer. So, if you’re driving next to a Pulse bus, you’ll get the prolonged green light in your lane, too!
• Riding a bike? Follow the same rules of the road as always! You can also share the Downtown Bus Only lane with us between 4th and 14th Sts.
• Ignore the Bus Only signals! They are for bus Operators to follow only.
• Remain alert for pedestrians and cyclists around Pulse stations.
We want YOU for the GRTC Pulse Marketing Campaign!

- Local Talent – all ages eligible!
- Volunteer your time
- Email your pictures, along with your name and phone number, to brt@rideGRTC.com
We want to hear from you!

- Call the GRTC Pulse Construction Hotline (804) 980-0084
- We’ll provide you with general information, the skinny on construction, where the impacts are, and more.
- We’re here to take your call!
Information Sources

- Project Website: [www.ridegrtc.com/brt](http://www.ridegrtc.com/brt)
- Project Email Updates
- GRTC – Pulse weekly updates
- Construction Hotline: (804) 980-0084
- Twitter and Facebook: @GRTCPulse
- Project Fact Sheet and Flyers
Richmond Transit Network Plan & Henrico County Route Adjustments

- Take effect June 24, 2018 with the Pulse launch.

- Further Henrico County transit enhancements Fall 2018
We appreciate your interest and welcome your feedback!

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GRTC PULSE | PROJECT UPDATE

Questions and Answers