



REDUCED FARE PROGRAM FOR SENIOR CITIZENS

I. ABOUT THE PROGRAM

If you are 65 or older you can receive a senior citizen's photo identification card. The card will allow you to ride GRTC's local, fixed-route bus or van routes for 75 cents.
Reduced fare is not available on express routes.

II. HOW TO OBTAIN A REDUCED FARE SENIOR CITIZEN CARD.

1. Complete the entire application.
2. Mail the original application, **including photo**, to the address listed below.
3. Attach a **copy** of the document that certifies you are age 65 or older.
4. If you are approved, you will receive your identification card by mail.
5. There is no charge for your first card. Card is valid for 5 years from date of issue.

III. CERTIFICATION PROCESS

1. GRTC reserves the right to make the final determination as to an applicant's eligibility.
2. Please allow 10 business days for processing.
3. The application must be filled out completely for processing to occur. Incomplete applications will be returned.
4. Applications are not accepted via fax or photocopy.

IV. MEDICARE RECIPIENTS

If you have a Medicare card you may ride for reduced fare two ways:

1. Present your Medicare card plus a government issued photo ID when you board the bus and pay the reduced fare.

or

2. Complete the application and attach a **copy** of your Medicare card. When you ride the bus, you will not need to show your Medicare card if using the GRTC issued photo ID card.

If you have any questions concerning the application or the service, please contact the Customer Service Center at (804) 358-GRTC (4782).

Mail completed applications to: Eligibility Coordinator
GRTC Transit System
301 East Belt Boulevard
Richmond, VA 23224



For Office Use Only:
 ID # _____ Expiration Date: _____
 Date Issued: _____
 Approved by: _____ Date: _____
 Denied by: _____ Date: _____

Senior Citizen Reduced Fare Application

PART I. GENERAL INFORMATION

Name: _____ Female: Male:

 Last First Middle Initial

 Street Address: _____ Apt./Bldg#: _____

 City: _____ State: _____ Zip Code: _____

 County of Residence: _____ E-Mail Address (optional) _____

 Mailing Address (if different from above): _____
 Home Phone: _____ Work Phone: _____
 Social Security Number: **000-00-** _____ Date of Birth: _____
 (Last 4 digits only)
 Do you currently have a GRTC Reduced Fare Card? No Yes ID #: _____
 Do you currently have a Medicare card? No Yes

To obtain a Senior Citizen identification card, you must show proof of your age by submitting a copy of one of the following:

- Medicare Card _____ Baptismal Certificate _____ Other _____
 Birth Certificate _____ Driver's License _____

PART II. PHOTOGRAPH REQUIREMENTS

Attach Photo Here
 Or
 Email Photo to
 ADAPhoto@ridegrtc.com

Attach a color photo to the box at left.
 Photo should be no smaller than 2"x2".

Photo must be from the shoulders up.

Face must be clearly visible (no sunglasses, or hats that obstruct the face).

Photos cannot be returned.

Senior Citizen Reduced Fare Application

PART III. TERMS & CONDITIONS

Reduced Fare card must be shown to the operator when boarding the bus and swiped in the fare box.

Reduced fare is not available on express routes.

GRTC reserves the right to confiscate a Reduced Fare card that has been used improperly. A confiscated card will not be returned or replaced.

Your first identification card is free. In the event your card is lost or stolen, replacement cards are \$5.00 each. No additional cards will be issued after the third one until a review of your replacement history is conducted by a GRTC representative. If a replacement card is not issued, you may reapply upon the expiration date of your card.

PART IV. APPLICANT CERTIFICATION

I agree to the terms and conditions as set forth above.

I certify to the best of my knowledge and ability, the information in this application is true and correct.

Applicant Signature: _____

Date: _____

**Please do not fax your application – we can only accept an original.
Incomplete applications will be returned.
Please allow a minimum of 10 business days for processing.**

Send completed applications to:

**Eligibility Coordinator
GRTC Transit System
301 East Belt Boulevard
Richmond, VA 23224**