



For Immediate Release

May 1, 2019

For more information, contact:

CARRIE ROSE PACE – (804) 516-4148 – carrie.rosepace@ridegrtc.com

GRTC Enhances Braille Signage at Bus Stops

New signs provide bus stop number information in Braille.

RICHMOND, Va. (May 1, 2019) – Customers with visual impairments can more easily navigate GRTC’s system with newly installed Braille bus stop sign markers this month. Braille provides tactile reading with raised dots for people who are blind or visually impaired.

Bus stop specific information, including the unique bus stop identification number, appears on the updated Braille markers. This provides another way for customers to easily identify a bus stop location, determine the bus stop number and check for bus arrival times through [GRTC’s app](#), [track-by-text](#) or by calling customer service.

GRTC Interim Chief Executive Officer Charlie Mitchell says, “We are committed to making GRTC accessible and easy to use for all customers. Enhancing our at-stop signage is an excellent improvement benefitting our riders needing additional visual assistance.”

All GRTC bus stop signs will be updated to include the new Braille signs this month.



Connect With GRTC:

ridegrtc.com

GRTC Customer Service Center at 804-358-GRTC (4782).



[@rideGRTC](https://www.facebook.com/rideGRTC)



[@GRTCtransit](https://twitter.com/GRTCtransit)



[@GRTC_CEO](https://twitter.com/GRTC_CEO)



[@rideGRTC](https://www.instagram.com/rideGRTC)



[rideGRTC](https://www.youtube.com/rideGRTC)