

# *Attention Customers!*

## **GRTC LOST & FOUND POLICY CHANGE EFFECTIVE DECEMBER 1, 2018**

As a courtesy to our customers, GRTC has a Lost & Found area at GRTC Headquarters (301 E. Belt Boulevard, Richmond, VA 23224) for items that are left on the buses.

Effective December 1, 2018, GRTC will hold any item left on buses for fifteen (15) days only. Please note, this is a change from the previous thirty-day (30) policy.

We are committed to responding to the needs of our riders, and thank our customers for prompt claims made at Lost & Found.

Learn more about Lost & Found at our website:

<http://ridegrtc.com/need-help/lost-found/>.



Please visit [ridegrtc.com](http://ridegrtc.com) or call the GRTC Customer Service Center for details at **358-GRTC (4782)**