

SCHEMATIC MAP  
NOT TO SCALE



- 20** **Every 60 minutes**  
Every 30 minutes during peak hours  
Monday through Saturday from 6:00–10:00 am and 4:00–7:00 pm.
- ..... Non-stop service.
- **Pulse - GRTC Rapid Bus Route**  
Frequent daily service.
- A** **Schedule Timepoint**

## 20 Orbital

### WEEKDAY NORTHBOUND

Prince Hall to Highland Park

Prince Hall <b>A</b>	Circle Shopping Center <b>B</b>	Forest Hill & Jahnke <b>C</b>	McCloy & Maplewood <b>D</b>	Robinson & Broad <b>E</b>	Diamond & Arthur Ashe Blvd <b>F</b>	Brookland Park & Chamberlayne <b>G</b>	Brookland Park & North Ave <b>H</b>	3rd Ave & Dill <b>I</b>
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5:10	5:14	5:21	5:31	5:38	5:44	5:52	5:56	6:00
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### WEEKDAY SOUTHBOUND

Highland Park to Prince Hall

3rd Ave & Dill <b>I</b>	Brookland Park & North Ave <b>H</b>	Brookland Park & Chamberlayne <b>G</b>	Greyhound Bus Station <b>J</b>	Robinson & Broad <b>E</b>	McCloy & Maplewood <b>D</b>	Forest Hill & Jahnke <b>C</b>	Bell Blvd & Plaza <b>K</b>	Prince Hall <b>A</b>
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### HOW TO READ ROUTE SCHEDULES

- 1 Find the schedule for the day and direction you wish to travel.
- 2 Timepoints in the schedule match locations on the map. Find timepoints near the start and end of your trip; your nearest bus stop may be between timepoints.
- 3 Read down the columns to see when trips serve each timepoint.
- 4 **BOLD** numerals indicate **PM** times.

*Times shown are approximate. Traffic and weather may cause actual times to vary. Please allow ample time to complete your trip.*

### FARE INFORMATION

No fare payment required to ride until further notice. For more information, visit [ridegrtc.com](http://ridegrtc.com)

**Information is subject to change.**

# 20 Orbital

## SATURDAY NORTHBOUND

### Prince Hall to Highland Park

Prince Hall	Circle Shopping Center	Forest Hill & Jahinke	McCloy & Maplewood	Robinson & Broad	Diamond & Arthur Ashe Blvd	Brookland Park & Chamberlayne	Brookland Park & North Ave	3rd Ave & Dill
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## CONNECTING WITH BICYCLES



All GRTC buses have bicycle racks on the front bumper of the bus. Local buses can accommodate 2 bicycles up to 61" long. Bicycle racks on Pulse buses are larger and can accommodate 3 bicycles up to 80" long.

- Wait for the bus to come to a complete stop before installing your bicycle.
- There are directional arrows on the bicycle rack itself showing where to place the front and back tire.
- If the rack is in the upright position, squeeze the lever in the center to release and unfold it.
- Lift the security bar over the front tire of your bicycle to hold it in place.
- When exiting, inform your bus operator that you need to remove your bicycle from the front of the bus.
- If no other bicycles are being stored, remember to fold the rack back into the upright position making sure it locks into place.

### Please Note

RVA Bike Share bicycles are not permitted on GRTC.

## Riding the Pulse



- 1 Plan your trip**  
There are 26 station platforms with connections to local and express routes. Transfers are available where routes meet the Pulse line on Broad and Main Streets between Willow Lawn and Rocketts Landing. Visit [ridegrtc.com](http://ridegrtc.com) for detailed route information using Trip Planner. Connecting bus information is posted at each Pulse station. Call customer service at **(804) 358.4782** for help planning your route or use supported apps such as Transit App, Google Transit™, or Apple Maps.
- 2 Wait for the bus**  
Real-time arrival information is available at the center of the platform. When the bus arrives, step back to allow passengers to exit before boarding. Pulse buses feature level boarding at the front door for wheelchair and mobility device users.
- 3 Enjoy your ride**  
Pulse buses stop at all platforms, so there is no need to signal the operator. Station names are announced on board as you approach each stop. When exiting median stations, cross the street only at designated crosswalks.

## HOLIDAY SERVICE SCHEDULE

- New Year's Day
- Martin Luther King Jr. Day
- Presidents' Day
- Memorial Day
- Juneteenth
- Independence Day
- Labor Day
- Indigenous Peoples' Day
- Veterans Day
- Thanksgiving Day
- Christmas Day

Actual holiday schedule will occur pending state and local government notification.

## GRTC CONTACT INFORMATION

- Customer Service Center** ..... (804) 358.GRTC (4782)  
Monday through Friday ..... 6:00 am to 7:00 pm  
Saturday and Sunday ..... 8:30 am to 9:00 pm
- Lost & Found** ..... (804) 358.3871
- RideFinders** ..... (804) 643.RIDE (7433)
- CARE Specialized Transportation** ..... (804) 782.2273
- GRTC Transit System Corporate Office Headquarters**  
301 E. Bell Boulevard, Richmond, VA 23224
- RideFinders**, A Division of GRTC Transit System  
The Ironfronts Building, 1013 E. Main Street  
Richmond, VA 23219

As part of GRTC's continuing efforts to improve our environment, this document has been printed on recycled paper with soy-based ink.



EFFECTIVE  
**January 29, 2023**



Wheelchair accessible

## Orbital



ridegrtc.com  
804.358.4782

MON-SUN & EVENINGS  
60 MINS

MON-SAT PEAKS  
30 MINS