

## INFORMATION ATTACHMENT

### MAJOR CHANGE AND SERVICE EQUITY ANALYSIS SERVICE CHANGES JANUARY 2020

#### Background

The next schedule change will go into effect on January 5, 2020. A major change included in this schedule change is the addition of a new route: 111 – Route 1/Falling Creek/Tyler. This route will begin service on March 16, 2020. The route will travel 7.6 miles North and South on the route 1 corridor between the City of Richmond/Chesterfield County line and John Tyler Community College. The service span is Monday through Saturday, from 5am to 7pm. The frequency is every 30 minutes. A new route is identified as a Major Change according to our Title VI Policy requiring a service equity analysis.

#### Highlights

Major Change and Service Equity analysis was conducted on the January 2020 proposed service changes. The proposed service change for January 2020 is the addition of Route 111 – Route 1/Falling Creek/Tyler. This is identified as a Major Service Change requiring the performance of a service equity analysis, per the requirement of GRTC's Title VI Program – Service and Fare Equity Policy (February 2017). The analysis results determined that the new schedule will not have a disparate impact on minority populations or impose a disproportionate burden on low income populations.

A public meeting was held in Chesterfield on October 30, 2019. This was followed by a public comment period from October 31 to November 8. There were supportive comments and questions of how to use the service.

#### Recommendation

Staff requests that the GRTC Board of Directors acknowledge the results of the Service Equity Analysis and approve implementation of the January 2020 service changes to include the Route 111.

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Eldridge F. Coles, Secretary  
GRTC Board of Directors

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Date

December 17, 2019