

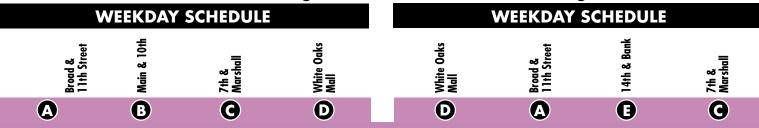
28x White Oak Express

see timepoint location on route map above

EASTBOUND

Downtown to White Oak Village

WESTBOUND
White Oak Village to Downtown



EFFECTIVE APRIL 8TH, 2020

DISCONTINUED UNTIL FURTHER NOTICE

EASTBOUND Downtown to White Oak Village NO WEEKEND SERVICE

WESTBOUND White Oak Village to Downtown **NO WEEKEND SERVICE**

HOLIDAY SCHEDULE posting will occur pending State & Local Government Notification

Check our website www.ridegrtc.com or call our Customer Service Center at 358.GRTC (4782) for details.

Fares

Fare for this route is

Reduced Fare is not available on this route

Reduced Fare is available on **local routes** to Minors aged 6-18, Seniors 65 and up, and people with certain disabilities.

- Reduced fare passengers connect to a second bus within 90 minutes free except to express routes
- Photo ID Card required

GRTC-issued photo ID cards are available by application only. Please contact the Customer Service Center at 358.4782 or visit **ridegrtc.com** for an application.

One Ride Plus Pass

The new One Ride Plus Pass has replaced the paper transfer.

The One Ride Plus Pass can be purchased at the Farebox, RideFinders and through our online transit store, costs \$1.75, and allows riders to connect to a second bus within 90 minutes of the pass being issued.

 Pass can be upgraded to be used on Express Routes.

Unlimited Ride Passes

GRTC now offers unlimited ride 1, 7, and 30 Day Passes, good for unlimited connections.

FARES ON OTHER ROUTES

Local Routes have a different fare structure. Please see individual schedules for information.

RIDING THE PULSE

You must have a validated fare pass to board the Pulse. Some fare passes allow you to plan multiple trips with one purchase. With unlimited ride fare passes, the more you ride, the more

- Please see Ticket Vending Machine for all additional fare media options.
- Ticket Vending Machines will print an
- Proof of Fare Payment

Retain your fare pass while you are on the Pulse. Your validated pass is your proof of payment and must be presented to the fare enforcement inspector, if requested.

Fare enforcement inspectors will regularly patrol the Pulse vehicles to ensure customers carry proof of payment of a validated pass.

If you do not possess a validated pass on the bus, you may be escorted off the bus at the next station. Repeat offenders may be assessed a fare citation ranging up to \$100.00.

All information is subject to change.

How to read Route Schedules

- 1. Find the schedule for the day and direction you wish to travel.
- Timepoints in the schedule match locations on the map. Find timepoints near the start and end of your trip; your nearest bus stop may be between timepoints.
- 3. Read down the columns to see when trips serve each timepoint. Read across to see when each trip arrives at other timepoints.

Times shown are approximate. Traffic and weather may cause actual times to vary. Please allow ample time to complete your trip.



358.GRTC (4782) www.ridegrtc.com

EFFECTIVE January 5, 2020



White Oak Express

Broad & 11th Street White Oaks Mall

Express service

Labor Day Columbus Day Thanksgiving D Christmas Day New Year's Day Lee Jackson Day Mariin Luther King, Jr. Day Presidents' Day Memorial Day Independence Day

Actual Holiday Schedule Posting Will Occur Pending State & Local Government Notification

3RTC Contact Information

r (804) 358.GRTC (4782) ... 6:30am – 7:00pm ... 8:30am – 5:00pm **Customer Service Center**

Monday through Fride Saturday and Sunday .ost & Found.

(804) 643.RIDE (7433) (804) 358.387 RideFinders ...

(804) 782.2273 SPECIALIZED TRANSPORTATION C-VAN/CARE(804) 782

RideFinders, A Division of GRTC Transit Systen The Ironfronts Building, 1013 E. Main Street, Corporate Office Headquarters 301 E. Belt Boulevard, Richmond, VA 23224 **GRTC Transit System**

Richmond, VA 232

As part of GRTC's continuing efforts to improve our environment, this document has been printed on recycled paper with soy-based ink.