

## Q1 Comments/Feedback on proposed changes to Route 77 (see maps above):

Answered: 60 Skipped: 45

Proposed Service Updates- September 2020

#	RESPONSES	DATE
1	It's a great idea. It gives the route back to what the old 16 route used to be. And would be more convenient for me in my travels. I can drive to willowlawn from my house, and of course great parking. But this route change is much more convenient to go into the fan	7/30/2020 2:18 PM
2	Looks good.	7/25/2020 8:59 PM
3	This will be great to get students downtown and back much more quickly while also helping to connect people to the Pulse.	2/28/2020 12:59 PM
4	Everything good	2/27/2020 2:07 PM
5	Would vote for proposed changes; also need earlier connections on Sundays. Many Thanks	2/27/2020 12:42 PM
6	I would be more likely to use proposed route. It seems like a helpful change	2/27/2020 10:26 AM
7	I need service in Libbie Ave	2/27/2020 8:37 AM
8	This realignment is terrific! I have really struggled with figuring out the bus lest bus route for me since losing this line going to VCU!	2/26/2020 9:31 PM
9	None	2/26/2020 9:50 AM
10	Not enough stops	2/26/2020 8:02 AM
11	This addition helps me to catch the bus in the VCU area and I won't have 2 ride down Main St and walk over to Grove.	2/25/2020 5:00 PM
12	I think I should stay the same	2/23/2020 6:39 PM
13	Makes total sense- many city people would benefit	2/20/2020 7:28 PM
14	Please ensure that connections to and from Pulse service at VCU/VUU station is as seamless as possible with Route 77 stop located as close to the Pulse station exit/entrance locations as possible. My assumption is that this route will see high numbers of transfers from the Pulse as an alternative to the Route 5 bus for destinations in the Fan/Museum District. One potential downside is the increase of transfer ridership at VCU/VUU station may cause platform crowding at peak times (when students also heavily use the service).	2/20/2020 3:14 PM
15	The current Rte 77 is the only bus servicing the near west end on the weekend. The proposed realignment will remove any weekend bus service for us. Also, the current 77 is the only alternative to catch the Pulse without having to go to that *horrible*, pedestrian-unfriendly and pedestrian-killing Willow Lawn shopping area. The Pulse is the de-facto VCU student bus--they ride for free--so why do they also need the 77? Also, University of Richmond has their own private bus service to downtown and now the city wants to give students another option? Students don't pay property taxes. Us bus-riding homeowners in the near West end do. NO TO THIS REALIGNMENT.	2/20/2020 12:37 PM
16	Yes, definitely	2/20/2020 12:14 PM
17	I used to ride this or the old 79 route regularly when I was a student at VCU and living near the Village Shopping center. This proposed realignment reopens some of the access to VCU from points west that current alignments (with the long transfer times at Willow Lawn on the way west) basically precluded. That said, when I rode the old 16 that became the 77, there were rarely more than 2 or 3 folks on the bus past 195 heading west. So I don't know whether the cost benefit is worth it, even though it would make my taking of the bus occasionally worth it again.	2/19/2020 8:15 PM
18	Good realignment to increase transit coverage in the Fan and create a VCU/UR connector	2/19/2020 6:26 PM
19	I think this is a good route connecting U of R and VCU.	2/19/2020 12:31 PM
20	Once again the riders along Patterson Avenue are being screwed. The 77 runs earlier and more frequently allowing people who have to be to work early the oportunity to ride the bus. This is also the only bus along Patterson running on the weekends.	2/19/2020 10:13 AM
21	I wholeheartedly support the proposed changes to Route 77. As a UR employee who started working there in 2016 (before the introduction of the Pulse and the rerouting), I chose to live near Grove so I could take the bus to work. The elimination of the direct route to UR's campus meant that I couldn't justify using the bus anymore because my 25-minute bus commute	2/18/2020 11:11 PM

## Proposed Service Updates- September 2020

became over an hour. I would much prefer to use the bus over driving my car and the proposed changes would let me do so.

22	Love the connectivity between the campuses but a lot of the route through the Fan and Museum district seems redundant with the 5 since it's just two blocks off Main/Cary. I would love to see a route going through the middle of the Fan and Museum district (Monument?)	2/18/2020 11:39 AM
23	Changes to Route 77 look great as both my husband and I would benefit with a direct route to UR. We will use the bus more.	2/18/2020 10:08 AM
24	This is an excellent change. I fully support this! Is there a way to get a list of the stops all along the route? roland.depratti@comcast.net	2/18/2020 9:26 AM
25	Thank you for exploring ways to connect our public transit system to the University of Richmond and the West End. I'm happy whenever there are connections to Henrico, and I hope the county and other areas neighboring Richmond continue to support and extend the investment in transit, so it becomes a viable option for all.	2/18/2020 8:47 AM
26	Please extend the route to the downtown area (down Franklin to 9th street or so) so that the route is useful for business / government employees too - not just VCU/UR students. Also, if a stop in the downtown area could be timed to around 8:00 am and 30 minute headways during peak times. Please don't just terminate the route at Monroe Park. A few extra blocks would make a big difference to those of us who work downtown as the 5 bus is getting very crowded these days (usually with standees a few days a week).	2/18/2020 8:18 AM
27	I like the proposed alignment because it is a direct ride from my home to the University of Richmond campus where I work	2/18/2020 8:13 AM
28	Welcome changes to Route 77.	2/18/2020 7:30 AM
29	It is nice to have a stop at Willow Lawn as it is a major hub to catch other buses.	2/17/2020 4:39 PM
30	In favor of changed route	2/17/2020 3:59 PM
31	makes more sense because the route goes all the way into both campuses.	2/17/2020 11:46 AM
32	The new route is better and more practical to where campus residents actually want to go.	2/17/2020 9:50 AM
33	Thank you. This realignment looks great. It allows commuting between the two Universities. Plus one can always get to the Pulse near VCU campus.	2/17/2020 9:35 AM
34	Excellent.	2/17/2020 9:35 AM
35	this will cause me hardship because I need to catch the 79 out on Patterson and will have get off at Libbie and Maple and walk down Libbie to catch the bus on Patterson going west. Also if the 77 leaves the campus at 5:02 and the 79 keeps the 5:17 departure from Willow Lawn there is no way I can make this but and in this way I have to wait some nights in the dark for the 6:02 on the 79. I will have to put a car back on the road because of this and the 79 ridership is low already and you just made it lower, I know a student who needs to bus as well. Can the 79 leave at 5:35 instead or can a 77 bus leave at 4:50?	2/17/2020 8:58 AM
36	If the route were changed as suggested, I would take the bus frequently. That would be a convenient and useful change.	2/17/2020 8:17 AM
37	Transfer from eastern area of Henrico to the west is longer.....will eastern area buses arrive on time....I am concern about the transfer since I east does not meet west at the willow lawn hub	2/17/2020 5:07 AM
38	Glad that GRTC is connecting UR and VCU on Grove or Broad. Excellent!	2/16/2020 5:49 PM
39	This service is only useful to me if the first/last stop is Willow Lawn.	2/16/2020 5:11 PM
40	Yes! Absolutely. We need a bus that goes all the way from UR to VCU.	2/16/2020 4:37 PM
41	I like it! Wish it had been this way this year. Makes it easy to get to VCU to see friends, attend events, watch basketball games. Thanks!	2/16/2020 2:33 PM
42	At first I did not understand why the Sauer's Center was still on the route but I understand that it could be to solve grocery store connections and food desertification.	2/16/2020 12:30 PM
43	I would really appreciate a route like this, would make things much more convenient for me.	2/16/2020 11:40 AM
44	Extending the 77 makes sense. It removes the duplication with the 20 on Robinson.	2/16/2020 11:19 AM

Proposed Service Updates- September 2020

45	in favor! very useful to have bus go directly East-West on Grove	2/16/2020 10:28 AM
46	I would actually use it!	2/16/2020 9:41 AM
47	Great new route - will be easier to get downtown from campus	2/16/2020 9:01 AM
48	I'm in favor of the expanded route, but one thing is unclear; is the 77 going to still go up Robinson to Hermitage to DMV and then back down to Grove? If so, I think that's great but I think it needs clarification.	2/16/2020 8:57 AM
49	This is a fantastic change.	2/16/2020 8:57 AM
50	Yes, please realign the Grove bus. It was a great route.	2/16/2020 8:57 AM
51	Why would you eliminate transport to willow lawn and entire neighborhoods? Adding a mile walk for people who live near these routes	2/16/2020 8:43 AM
52	I think its fine. It gives students an alternative to the U of R shuttle bus.	2/15/2020 2:03 AM
53	Leave 77 alone let 78 do it. The bus line was fine before all of this pulse nonsense and route changes.	2/14/2020 7:58 PM
54	I like that I can get to target without extra transfers using this bus. I haven't been on the other routes, so I cannot comment specifically. Generally, I can say, I don't understand why once riders finally got used to the new routes, they're already getting changed.	2/14/2020 3:39 PM
55	I support the change. Makes the route more convenient to the places that I would like to go on a local basis. And I see the eastern part (near vcu) still is close to a pulse station, so that is good too. Long term, I hope there's funding to run the route later in the evenings as well as more frequently than every 60 minutes. Perhaps every 30 minutes. As the route stands now, I'm very much a choice rider, but added service would get me to be a regular rider.	2/14/2020 12:22 PM
56	As long as it still picks up at Broad/Robinson that's an excellent idea!	2/14/2020 9:00 AM
57	This is a great combination that should provide better service and save money. However, now that you'd be pulling the Grove bus away from Broad, you should go all the way and make the Grove bus an extension of the 5. Make every 4th 5 WB turn right on Malvern, Hamilton or Thompson to Grove and then take this routing to UR (if you choose Thompson, you have to deal with the EB differently due to one-way street, and Nansemond is narrow and doesn't get you to the Kroger stop); I'd probably choose Malvern due to street width, and there is some density at Malvern and Cary. This would allow direct service to downtown without having to transfer for just 3 stops from VCU to downtown, while still providing service to VCU. Alternatively, you could extend the 78 instead of the 5, but the 78 will create a large detour for West End customers, so may as well make this bus the 5B and the short terminating bus at Thompson, the main bus, the 5A. Also, this eliminates the old, troublesome turn at Libbie/Grove, so no need to relitigate that fight.	2/13/2020 5:25 PM
58	Taking the 77 away from willow lawn only makes sense if ppl (shoppers, workers) have other ways of getting there. UofR should PAY FOR THIS realignment or else they should just run their own buses.	2/13/2020 3:19 PM
59	Unless this is only meant to benefit students, the current route is better as it provides more access to more people. I would suggest that all bus routes meet up with the transit plaza instead of stopping at the science museum. You can only transfer once for \$0.25 so this forces individuals trying to go from one side of town to buy two fares.	2/13/2020 2:31 PM
60	test	2/13/2020 1:43 PM