



# POWHATAN

290

Powhatan Zone

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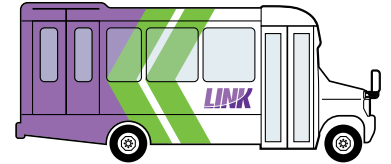


**Powhatan Zone**  
On-demand service to/from any location within the zone

# GRTC BUS CONNECTIONS

There are no bus routes that operate within this microtransit zone.  
For full service details, visit our website [ridegrtc.com](https://ridegrtc.com)

## HOW TO RIDE LINK



### 1 Download the app

Scan the QR code or visit [ridegrtc.com/link](https://ridegrtc.com/link) to download the **GRTC On the Go** app and create an account — available on the App Store® and on Google Play™. To book over the phone, call **(804) 358.4782**



### 2 Book and wait for your ride

Enter your starting point and destination within the zone. If you need space for a wheelchair, be sure to select the passenger type that meets your needs. A LINK van will meet you at the pick up location. Note the arrival time and be ready 5 minutes early. Maximum 4 passengers per booking.

### 3 Enjoy your ride

LINK is a comfortable, safe, and sustainable way to navigate around your community. You may pick up other riders traveling in the same direction during your trip. Book another ride in the app to your next destination or connect with nearby GRTC bus routes.

## RULES OF RIDING

- **It's the law...**passengers must wear seatbelts.
- Your driver will wait for 5 minutes after arrival.
- No bikes permitted at this time.
- Children under 16 must be accompanied by an adult.
- Car seats and booster seats must be brought if needed.
- Traffic, weather, and request volume may cause actual times to vary. Please allow ample time to complete your trip.

## FARE INFORMATION

No fare payment required to ride until further notice.  
For more information, visit [ridegrtc.com/link](https://ridegrtc.com/link)

**Information is subject to change.**



EFFECTIVE  
**March 25, 2024**



Wheelchair  
accessible

**Powhatan  
Zone**



MON-FRI ONLY  
6:00 AM  
to 7:00 PM

SAT-SUN AND  
EVENINGS

NO  
SERVICE

[ridegrtc.com](https://ridegrtc.com)  
804.358.4782

### HOLIDAY SERVICE SCHEDULE

New Year's Day	Labor Day
Marlin Luther King Jr. Day	Indigenous Peoples' Day
Presidents' Day	Veterans Day
Memorial Day	Thanksgiving Day
Juneteenth	Christmas Day
Independence Day	

Actual holiday schedule will occur pending state and local government notification.

### GRTC CONTACT INFORMATION

<b>Customer Service Center</b> .....(804) 358.GRTC (4782)	<b>Lost &amp; Found</b> .....(804) 358.3871
Monday through Friday ..... 6:00 am to 7:00 pm	<b>RideFinders</b> .....(804) 643.RIDE (7433)
Saturday and Sunday ..... 8:30 am to 6:00 pm	<b>CARE Specialized Transportation</b> .....(804) 782.2273
	<b>GRTC Headquarters</b> 301 E. Bell Boulevard, Richmond, VA 23224
	<b>RideFinders</b> , A Division of GRTC The Ironfronts Building, 1013 E. Main Street Richmond, VA 23219

