



For Immediate Release

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GRTC Service Alert April 27

Operator call-out disrupts approximately half of GRTC service today.

RICHMOND, Va. (April 27, 2020) – GRTC is modifying service today as a result of an Operator call-out, when bus drivers scheduled to work for shifts do not report to work. Approximately half of the necessary workforce is reporting for duty as of 4:30AM. Therefore, GRTC is adjusting service today where buses run about once an hour. Customers are strongly cautioned to expect significant service delays. Most buses not normally operating once an hour will be severely disrupted. Customer Service will be open from 6AM-7PM today to assist riders at 804-358-4782.

GRTC is a public service corporation providing mobility services in the Greater Richmond area. GRTC's current operational budget of \$53.9M primarily funds daily mobility operations and vehicle maintenance. GRTC provides more than 9.25 million trips annually.

Connect With GRTC:

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GRTC Customer Service Center at 804-358-GRTC (4782).



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